

Supply Zone Technical Datasheet

Supply Zone is an Integrated Cost Containment System (ICCS) consisting of six major modules. The ICCS is designed for the needs of large organizations with 100 or more frequent suppliers. Commercially available in three editions, the S-400 Basic, S-500 Professional, and S-600 Enterprise, Supply Zone delivers powerful capability for organizations seeking cost savings and internal efficiency.



Requisitions



Smart Cost Tracking



Artificial Intelligence



Supplier Portal



Reverse Auction



Quick Tender

FEATURES

S-300 (Basic)

S-400 (Professional)

S-500 (Enterprise)

1. Requisitions

	S-300 (Basic)	S-400 (Professional)	S-500 (Enterprise)
1.1 Point-and-Click Internal Catalog	✓	✓	✓
1.2 3-Click Requisition Submission	✓	✓	✓
1.3 Approval Flow Builder	✓	✓	✓
1.4 One-Click Approval/Denial	✓	✓	✓
1.5 Part Number (SKU) Management	✓	✓	✓
1.6 Email Approval/Denial	✓	✓	✓

2. Smart Cost Tracking

	S-300 (Basic)	S-400 (Professional)	S-500 (Enterprise)
2.1 Customizable Cost Centers & GL Codes	✓	✓	✓
2.2 Part Number (SKU) & Sub-Assembly Cost Tracking	✓	✓	✓
2.3 Supplier Cost Performance Tracking	✓	✓	✓
2.4 Automated Price Change Alerts	✓	✓	✓
2.5 Cost Trend and Volume Trend Analysis	✓	✓	✓
2.6 Visually Track Requisitions in Real-time	✓	✓	✓

3. Artificial Intelligence

	S-300 (Basic)	S-400 (Professional)	S-500 (Enterprise)
3.1 AutoRequest	✓	✓	✓
3.2 AutoApprove	✓	✓	✓
3.3 AutoFlag (Anomaly Alert)	✓	✓	✓
3.4 Supplier Greylisting (Watchlist)	✓	✓	✓

FEATURES (continued)

S-300 (Basic)

S-400 (Professional)

S-500 (Enterprise)

4. Supplier Portal

4.1	Secure Supplier Web Portal		✓	✓
4.2	Supplier Self-Registration		✓	✓
4.3	Supplier Self-Managed Product Catalog		✓	✓
4.4	Supplier Email Notifications		✓	✓
4.5	Online Quote Submission		✓	✓
4.6	Sealed Bid Tendering		✓	✓

5. Reverse Auction (RA)

5.1	Quick Auction Set-up and Customization			✓
5.2	Open Auctions (All Qualified Suppliers)			✓
5.3	Closed Auctions (Pre-selected Suppliers Only)			✓
5.4	Public Bid or Private Bid Option			✓

6. Quick Tender (QT) - For suppliers only

5.1	Real-Time Supplier Alerts			
5.2	Track Order Status			
5.3	Track Payment Status			
5.4	Mobile App with Offline Mode			

ITEM	SPECIFICATION
Encryption Data Layer	Row Level and Column Level Data Encryption
Encryption Transport Layer	SSL 256-Bit Encryption
Clustering	Primary hyperefficient.net, Secondary hyperefficient1.net, Tertiary hyperefficient2.net
Password Security Method	Complex password enforcement, 90-day forced reset.
User SSO	Not provided.
Two-Factor Authentication	Provided with Enterprise edition
SLA Uptime Guarantee	99.90%
Sandbox Test Parallel Instance	Provided with Enterprise edition
Additional Data Storage	Provided at commercial rates
Software Upgrades	Quarterly, automatic
Network Monitoring	24/7/365 for all editions
Support	Business Hours for Basic & Professional editions, 24/7/365 for Enterprise editions
Warranty	24-months as stipulated in Master Service Agreement.
Devices Supported	Mobile Device, Tablet, Laptop/Desktop PC
Browsers Supported	Google Chrome, Apple Safari and Microsoft Edge
Design Life	More than 10 years
Support Response Times	Priority 1 (Emergency) – 4 hours, Priority 2 (Normal) – 24 hours, Priority 3 (Others) – 3 days
User Types	Supplier, Ordinary User, Power User, Administrator, Internal Auditor
Email Integration	Yes, and supports third party services such as Gmail, Yahoo, Hotmail for Email Approvals.
SMS Integration	Not provided
Premise Components	None, 100% Cloud-based solution
ERP Components	SAP, Oracle and Sage connectors provided – Enterprise edition only
Application Programming Interface (API)	JSON and XML Support/REST with full documentation and code examples.